



Membership: Code of Behavior

Canandaigua Canine Campus is a membership dog park, welcoming responsible pet owners with healthy, trained, socialized and licensed dogs to register and use the park. Registration requires proof of rabies vaccination and a thorough understanding of the dog park rules. **Please be aware that owners who break park rules can have their membership revoked and key card deactivated.** Dog Park Rules can be read online and are also posted at the park. The handout, "Successfully Navigating an Off-Leash Dog Park", is required reading that provides useful information about park etiquette, canine body language, playing styles and tips on how to avoid or diffuse conflicts.

Keep in mind that the dog park is sited near residences: please use the park only during posted hours, keep voices down, use civil language and curtail excessive barking. Let's be good neighbors!

A membership dog park is the safest model but it does not entirely eliminate the potential risks associated with large groups of dogs playing together. Dogs may act or react unpredictably. Good fun can escalate quickly into a dangerous situation if owners are not vigilant and attentive. One of the many advantages of the membership model is that if conflicts arise occasionally that cannot be resolved by owners, the City can communicate directly with registrants. The gate software tracks those who are using the park with a date and time. Reported offenders can be easily identified so if you observe any rules violations, please contact Recreation Supervisor Heather Krebs at 585-396-5080. Be prepared to provide: owner and dog(s) description and/or name, if other registrants observed the incident, date, time and what rule was broken. This will include, but is not limited to: dog bites, excessively rough or aggressive play, allowing unregistered dogs into the park, incorrect collars (pronged, choke, etc.), leashed dogs in unleashed areas, not picking up waste, dogs in heat/ill, bringing food, treats, personal toys or children younger than 10 into play yards.

With the exception of a dog bite, if the city receives three separate complaints about a specific owner and dog, membership may be revoked. Fees will not be refunded.

Owners with dogs who bite are not permitted to register to use the park. If a registered dog bites another dog or person, it is immediate grounds for membership cancellation. Fees will not be refunded. **If you or your dog has been bitten by another dog, this must be reported to the City immediately.** Be prepared to provide owner and dog(s) description or name, other registrants who observed the incident, date, time. If the bite requires a medical visit, please provide a doctor's or vet report. Call 911 to report a serious, unsafe or unfolding incident. Dog bites can also be reported to the Ontario County Humane Society at 585-396-4590 during business hours. Please provide the City with police or OCHS reports if applicable to your situation.

Ideally if it is your dog that bites, you should proactively advise the city of the incident and cease using the park for the protection of the other registrants and dogs.

Owners are legally responsible for their dogs' actions and use the park at their own risk. Canandaigua Canine Campus, a long desired community amenity, is designed to be a safe and friendly space for healthy, socialized dogs to gather. Thank you for your understanding and compliance to keep it that way!